

# **Cancellation Policy for Beach Coast Luxury Yacht Charters LLC**

At Beach Coast Luxury Yacht Charters LLC, we understand that plans can change. Our cancellation policy is designed to be fair to both the Charterer and the Owner while ensuring that we can accommodate all of our guests in a timely and professional manner. Please review the cancellation policy outlined below:

## **1. Cancellation by the Charterer**

- **Cancellations Made 24 Hours after purchase:** Charterer is able to cancel up to 24 hours after purchase to receive a full refund minus payment processing fees. All other inquiries are on a per request basis.
- **Cancellations After the Charter Has Begun:** Once the charter has commenced, no refunds will be issued for cancellations.

## **2. Cancellation by Beach Coast Luxury Yacht Charters LLC**

- In the event that the Owner cancels the charter due to unforeseen circumstances (e.g., vessel breakdown, weather conditions, or force majeure), the Charterer will receive a **full refund** of any amounts paid. If the cancellation is made by the Owner for any

other reason, the Charterer will be given the option to reschedule the charter or receive a full refund.

- **Weather-Related Cancellations:** While we strive to ensure safe and enjoyable experiences, we prioritize the safety of our guests. If weather conditions make it unsafe to operate the vessel on the scheduled date, the charter will be rescheduled or fully refunded based on availability and the Charterer's preference.

### 3. **No-Shows**

In the event that the Charterer fails to show up at the agreed-upon time and location for the charter, no refund will be issued, and the full charter fee will be charged.

### 4. **Rescheduling Policy**

- If the Charterer requests to reschedule the charter more than 14 days in advance of the original scheduled date, we will do our best to accommodate the new date, subject to availability. Rescheduling is allowed only once without penalty. Any additional changes may incur a rescheduling fee of **10%** of the charter cost.

- Rescheduling requests made **less than 14 days before** the charter date will be treated as a cancellation and subject to the policy outlined above.

## 5. Refund Process

Refunds will be processed within **7-10 business days** after the cancellation request is confirmed. Refunds will be issued to the original payment method used for the booking.

We appreciate your understanding and cooperation with our cancellation policy, which ensures that we can provide exceptional service to all of our guests.

For any questions or further clarification, please contact us at (850)-318-5557